

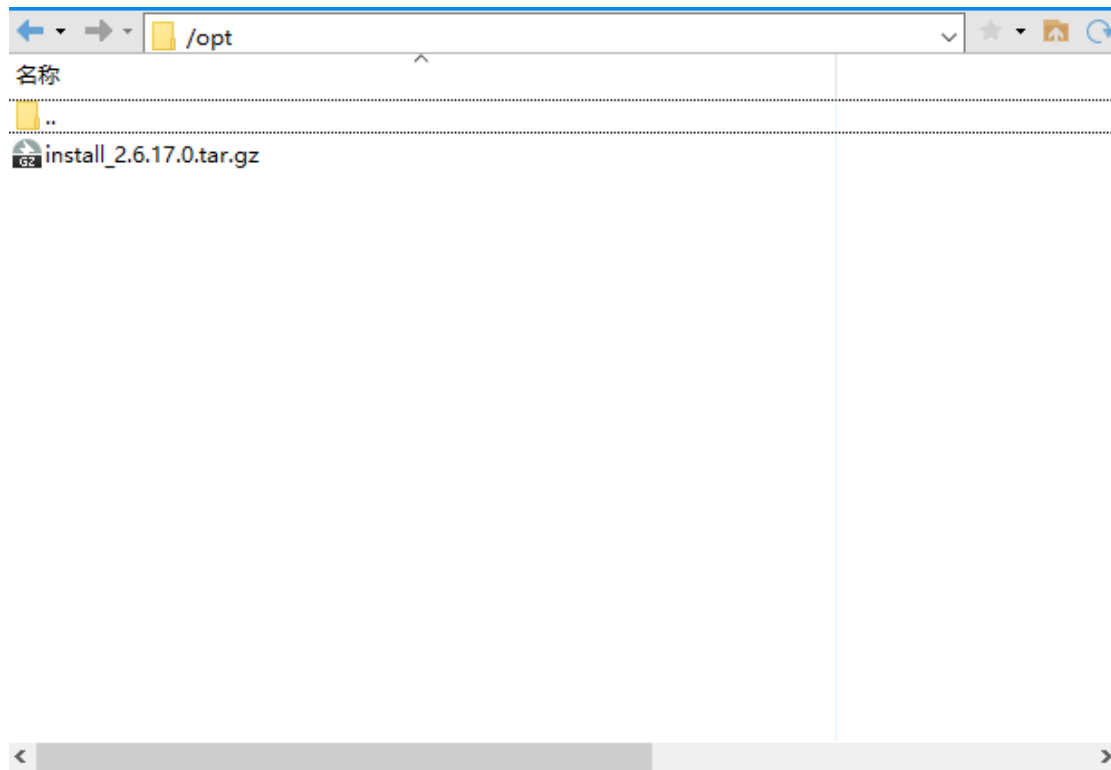
2. ITSM v2.6.X.X

ITSM v2.x.x.x

/ /

PS 2.6.X.X

ITSM



```
ITSM          opt          shell
opt
2.2.7.0
.bash_logout .cshrc
[root@master-1 ~]# mv /root/install_2.2.7.0.tar.gz /opt/
[root@master-1 ~]# cd /opt/
[root@master-1 ~]# ls
install_2.2.7.0.tar.gz
```

1. OPT ITSM

xshell putty opt ls

tar -zxvf + relax

ps

startup.sh

```
[root@master-1 opt]# ls
install_2.6.17.0.tar.gz  installation
[root@master-1 opt]# cd installation/
[root@master-1 installation]# ls
bin
[root@master-1 bin]# ./startup.sh
脚本所在目录: /opt/installation/bin
防火墙没有关闭, 关闭中...
jdk不存在, 安装jdk...
警告: /opt/installation/bin/.../tool/jdk-8u221-linux-x64.rpm: 头V3 RSA/SHA256 Signature, 密钥 ID ec551f03: NOKEY
准备中... [100%]
正在升级/安装...
 1: jdk1.8-2000:1.8.0_221-fcs [100%]
Unpacking JAR files...
  tools.jar...
  javaes.jar...
  eoploy.jar...
  vt.jar...
  jsm.jar...
  charsets.jar...
安装程序没有启动, 执行启动程序
```

ps: 时间长短根据服务器性能来定

ITSM

| 名称 | 版本 | 支持系统 | 下载链接 (复制到浏览器即可进行下载) |
|-----|-----|---------------------------------|---------------------|
| ... | ... | Windows / Win8 / Win8.1 / Win10 | Download |

1.

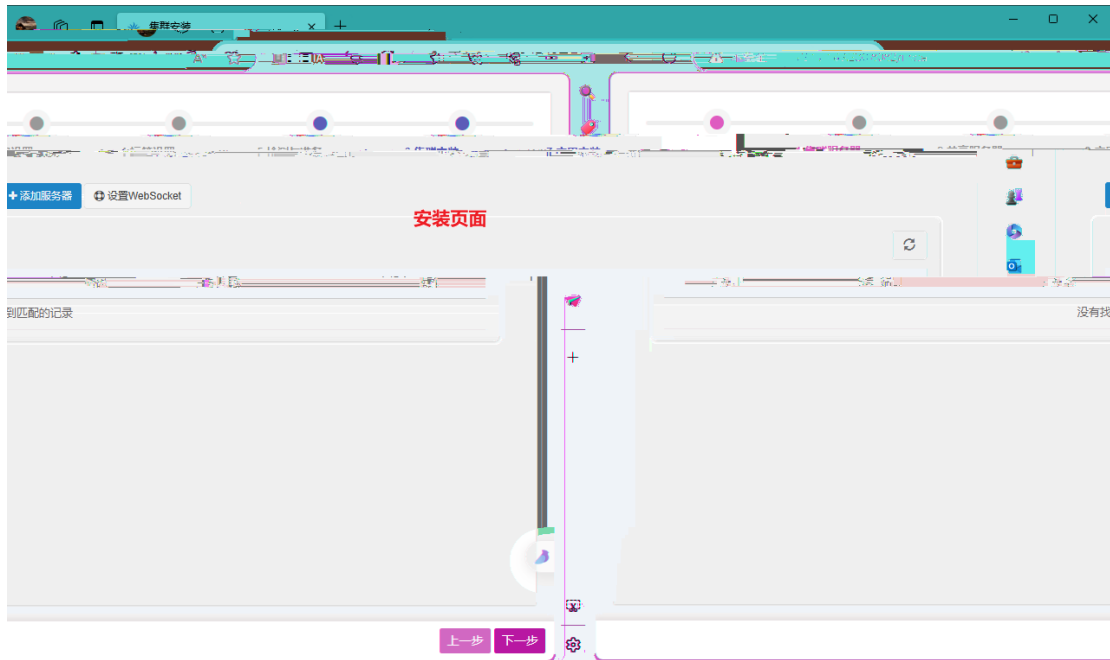
ITSM

ITSM

http:// Chrome
IP:8082/install

IP

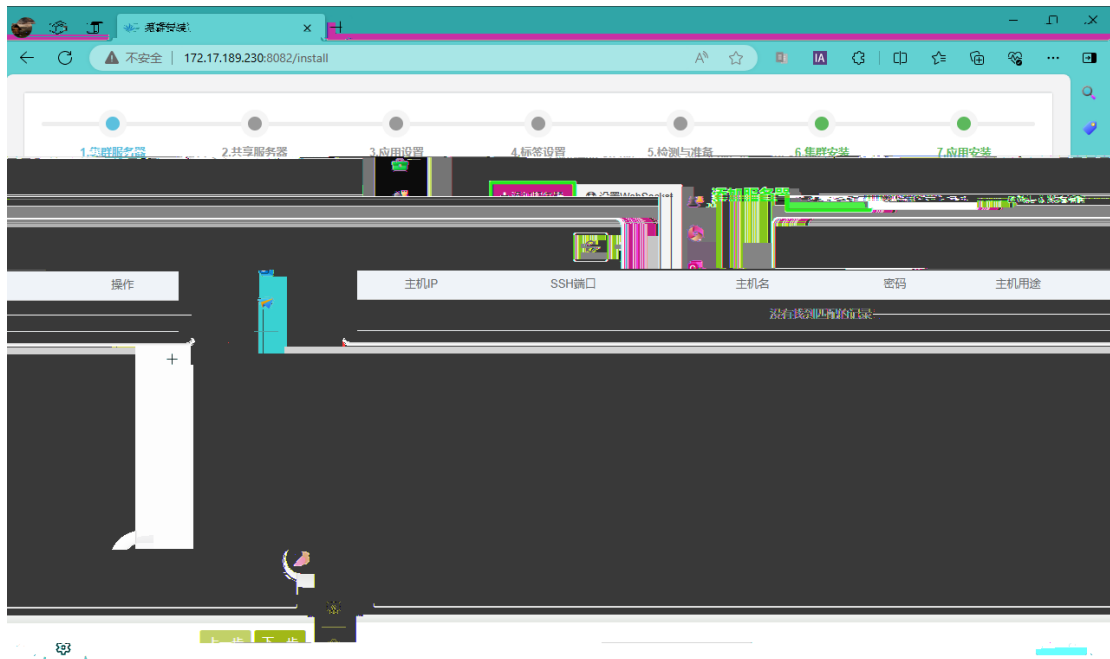
IP

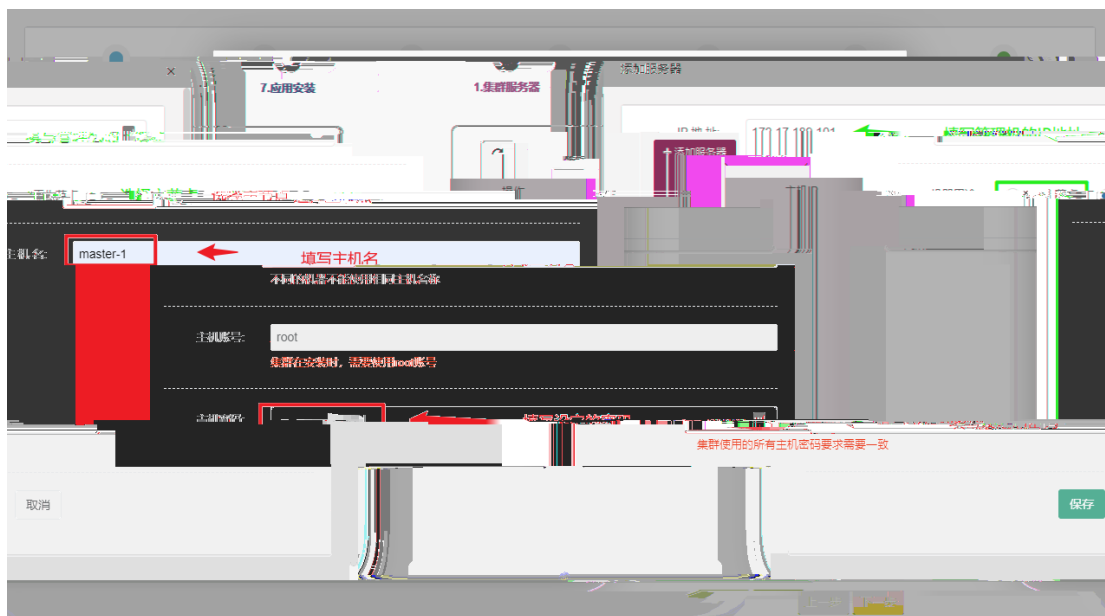


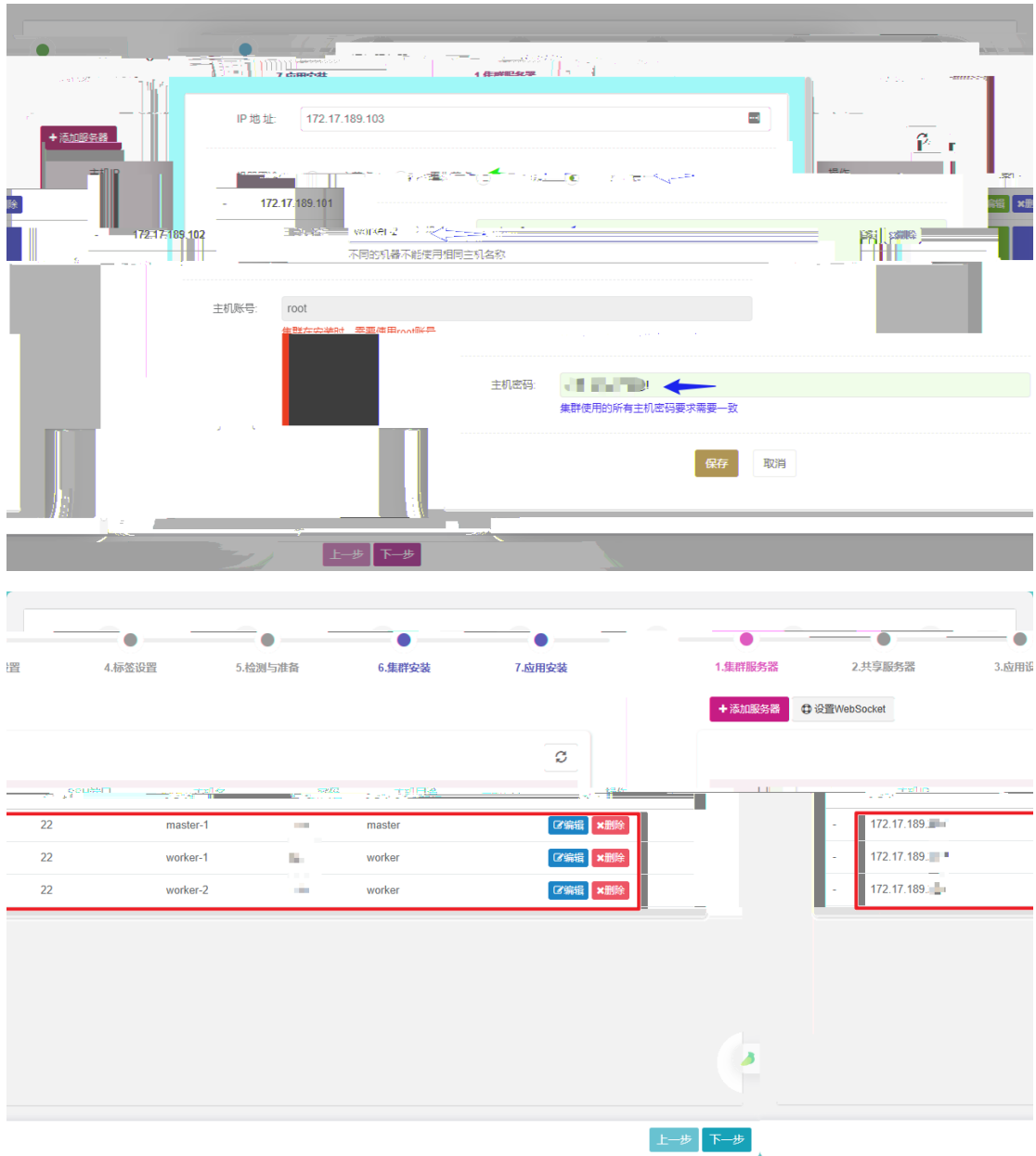
2. master worker

centos root

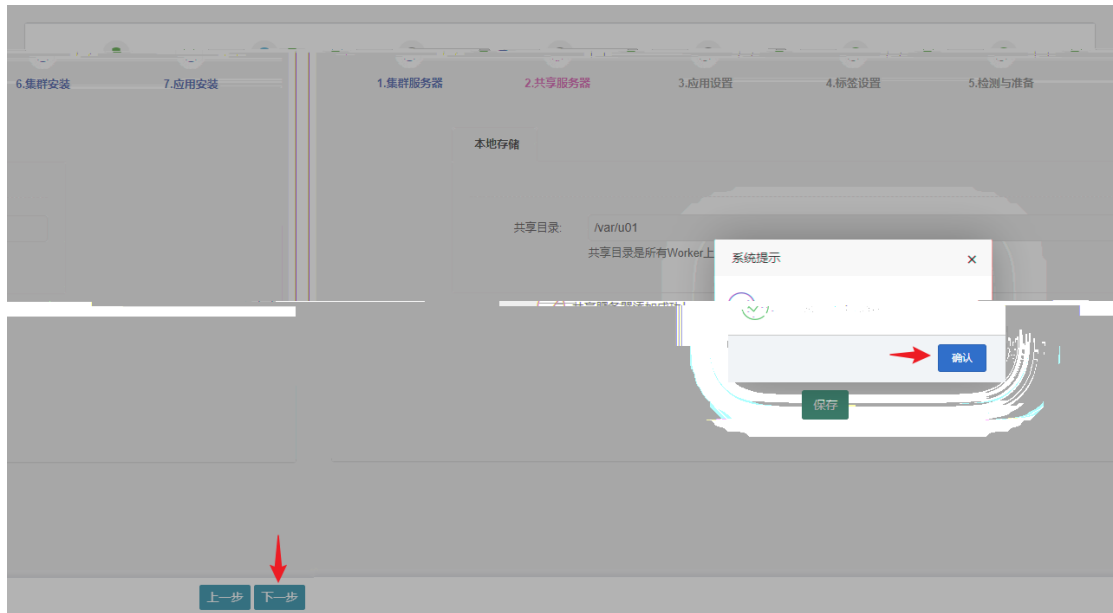
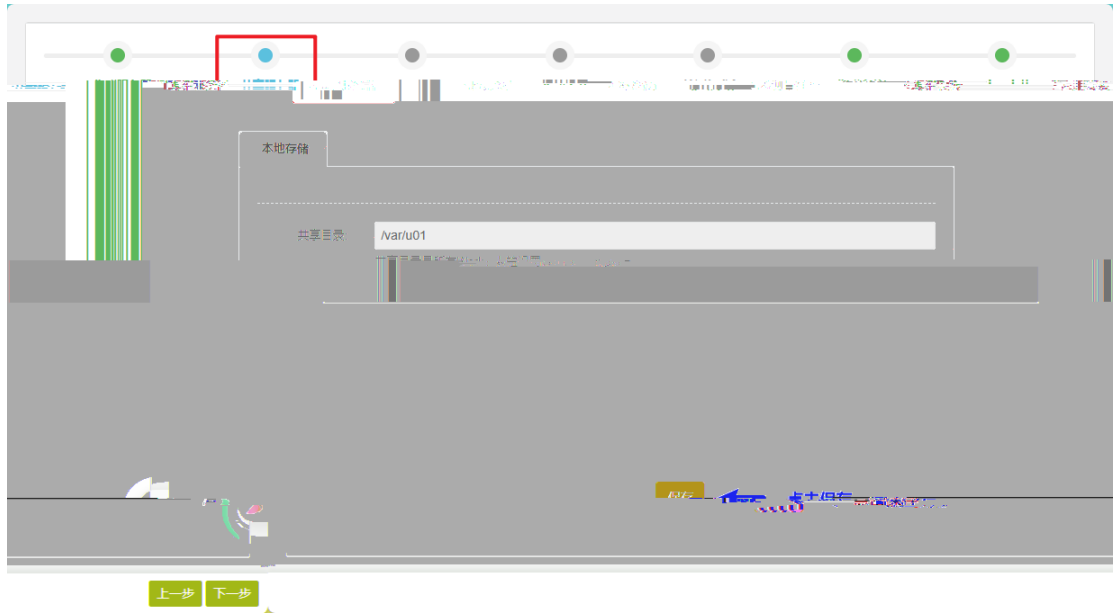
<https://blog.csdn.net/shanvlng/article/details/80385913>







3.



4.



应用安装

1.集群服务器

2.共享服务器

3.应用设置

4.标签设置

5.检测与准备

6.集群安装

7.

点击

获取应用参数

参考示例: /opt/installation

应用镜像位置

/var/lib/docker

应用镜像的存储位置, 至少需要提供200G空间

上一步 下一步



1.集群服务器

2.共享服务器

3.应用设置

4.标签设置

5.检测与准备

6.集群安装

7.应用安装

默认不变

保留默认值

自定义配置

kuboardReplica=1

安装应用时, 可调整的参数

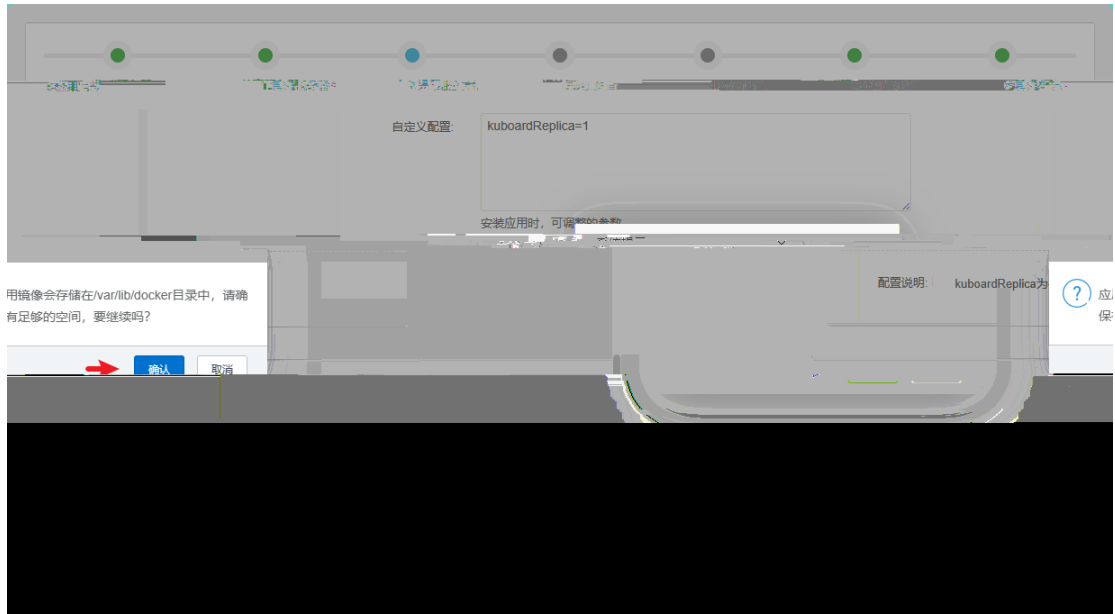
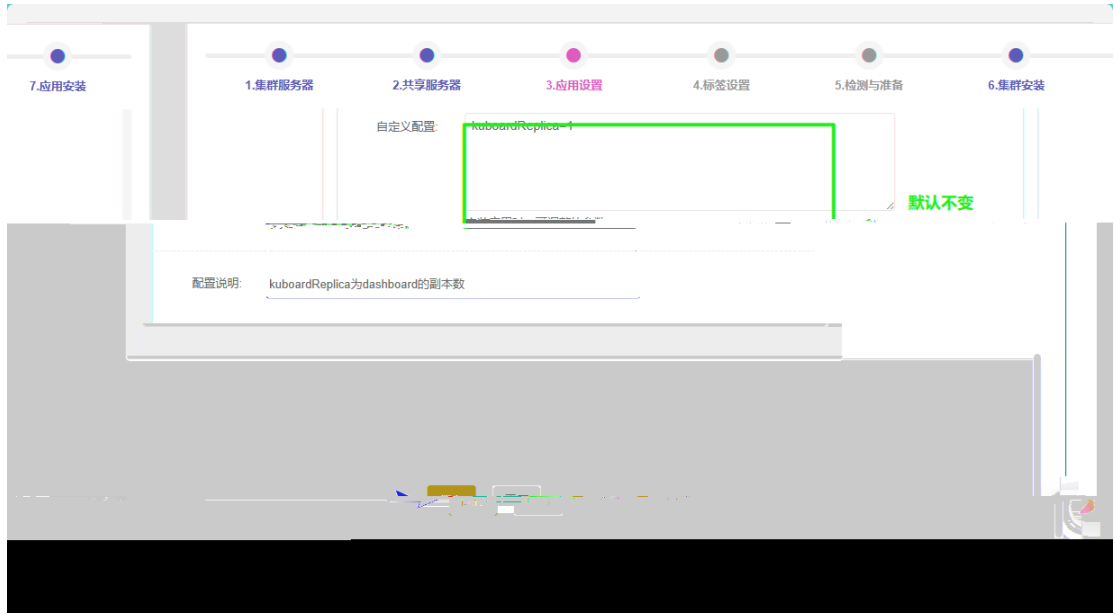
配置说明: kuboardReplica为dashboard的副本数

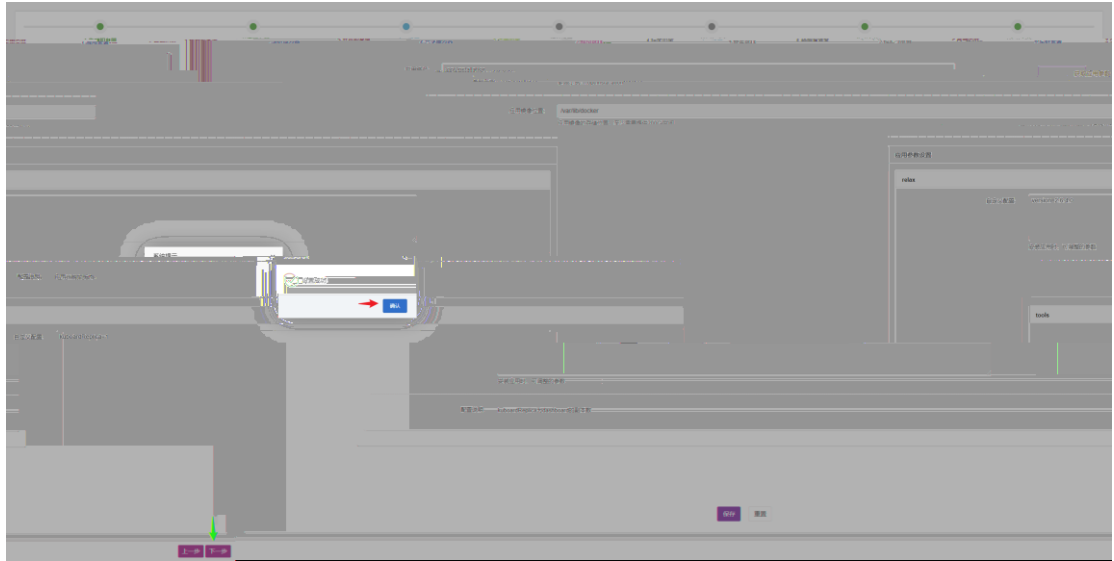


保存

重置

上一步 下一步





5.

worker

FAQ



relax-relax

worker

ITSM

relax-pg-master

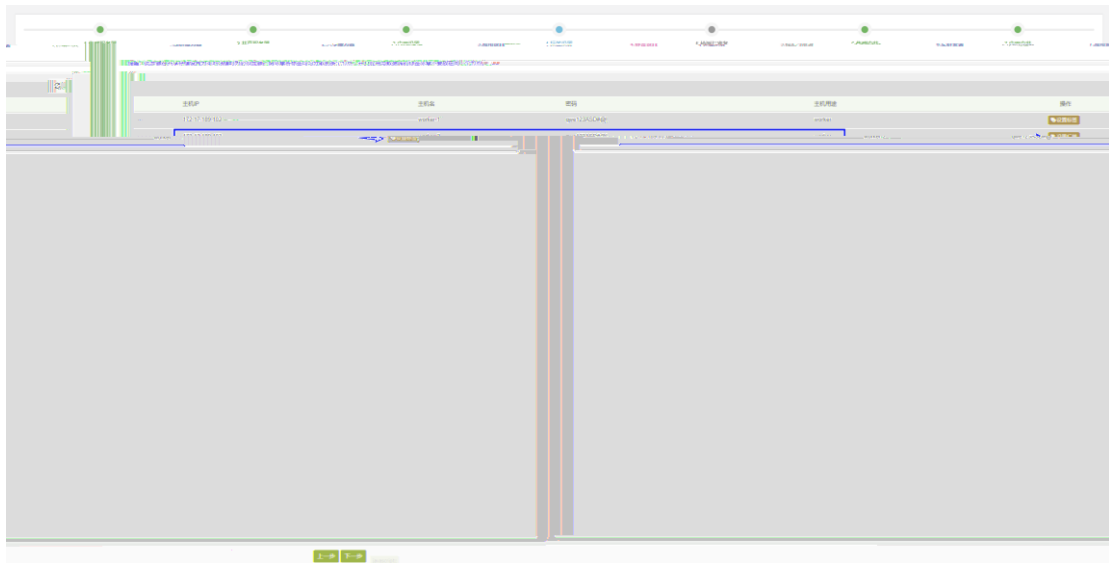
worker

ITSM

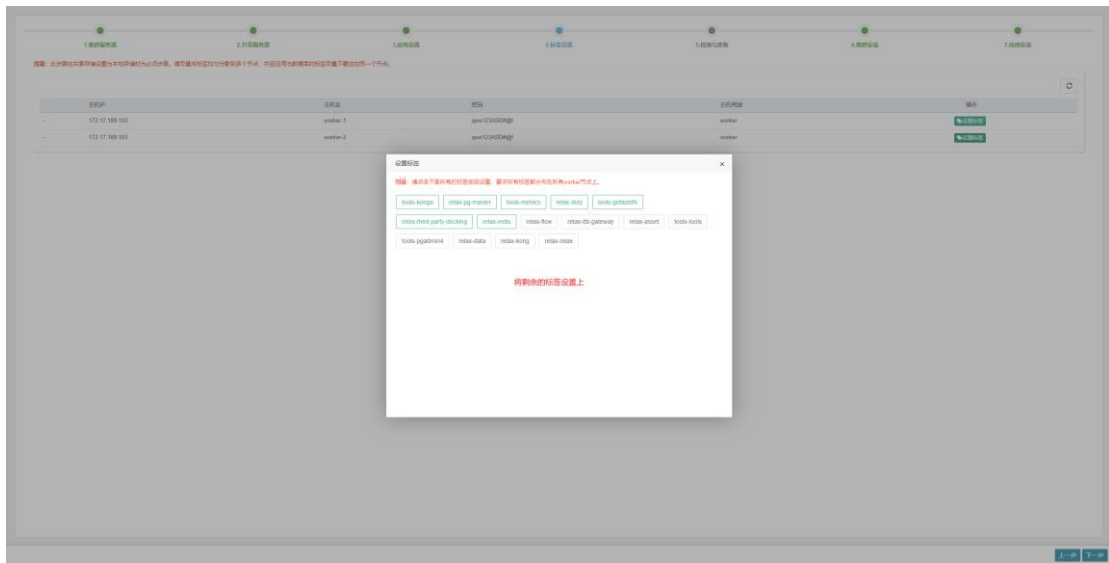
|

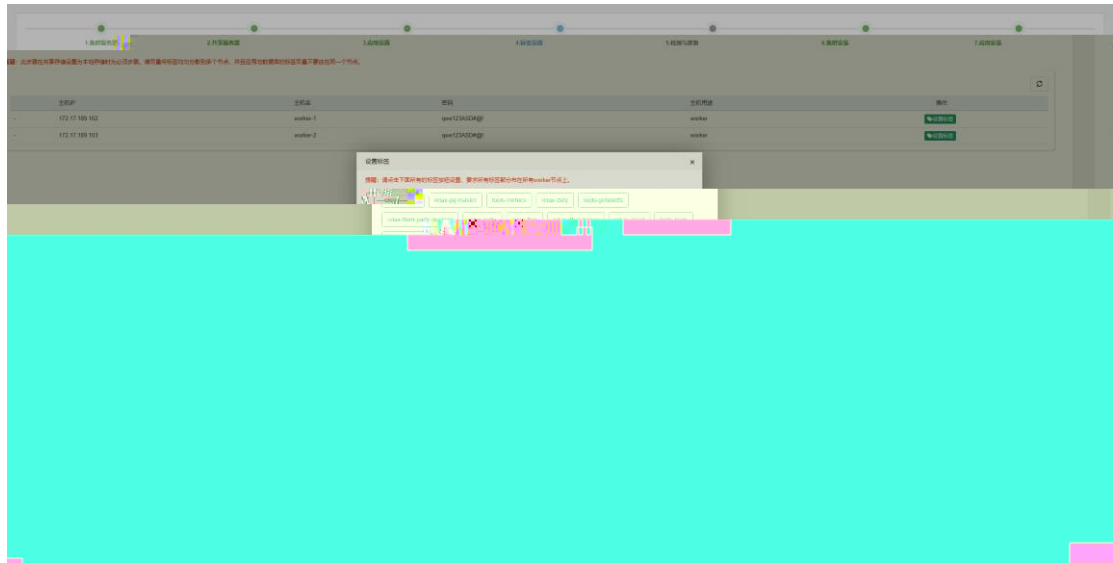
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worker

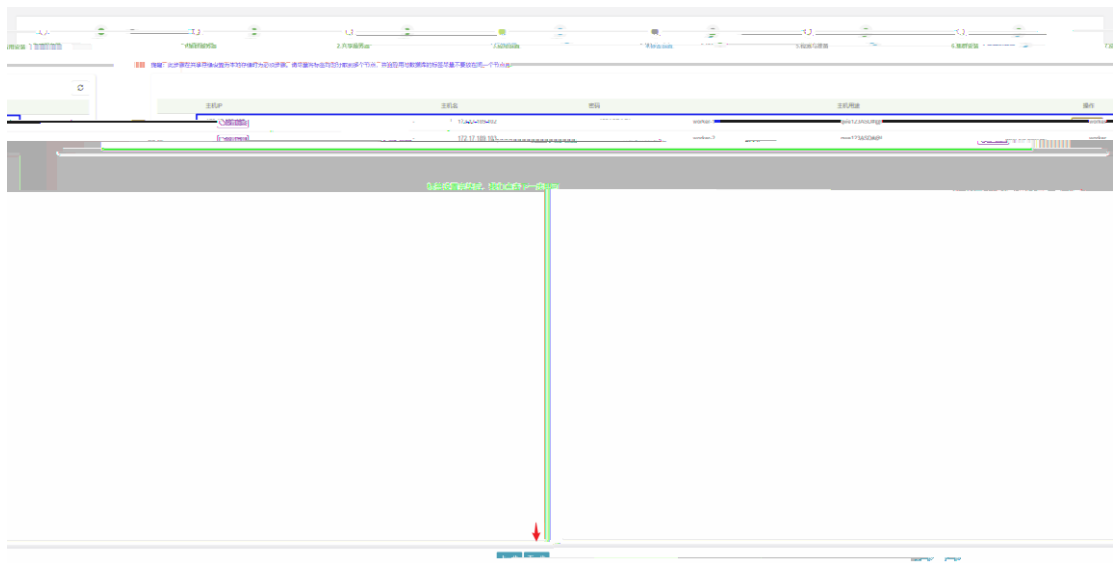


woker





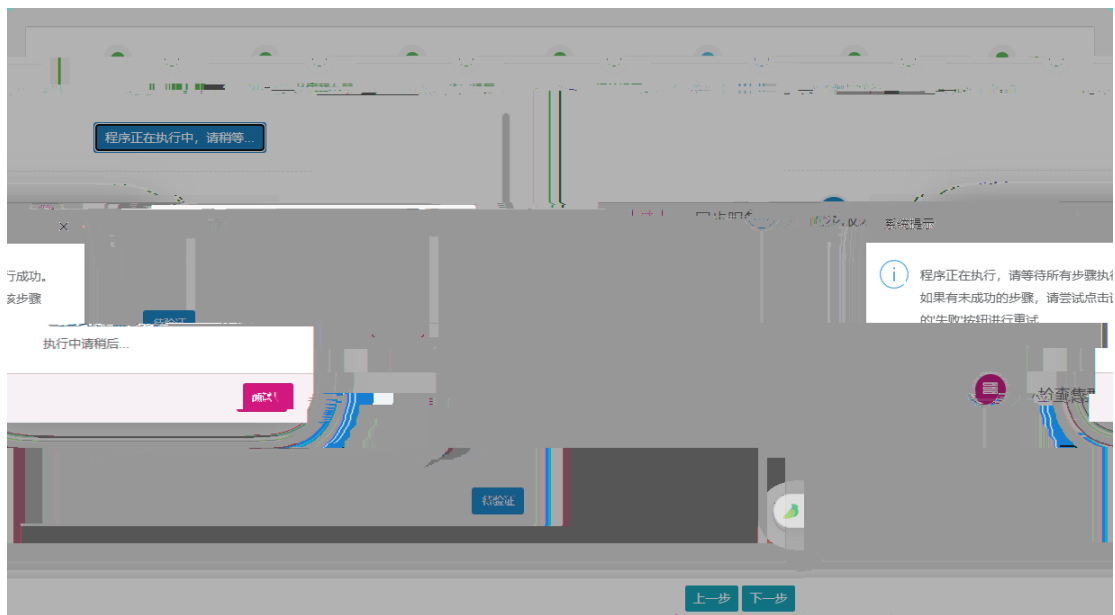
c.



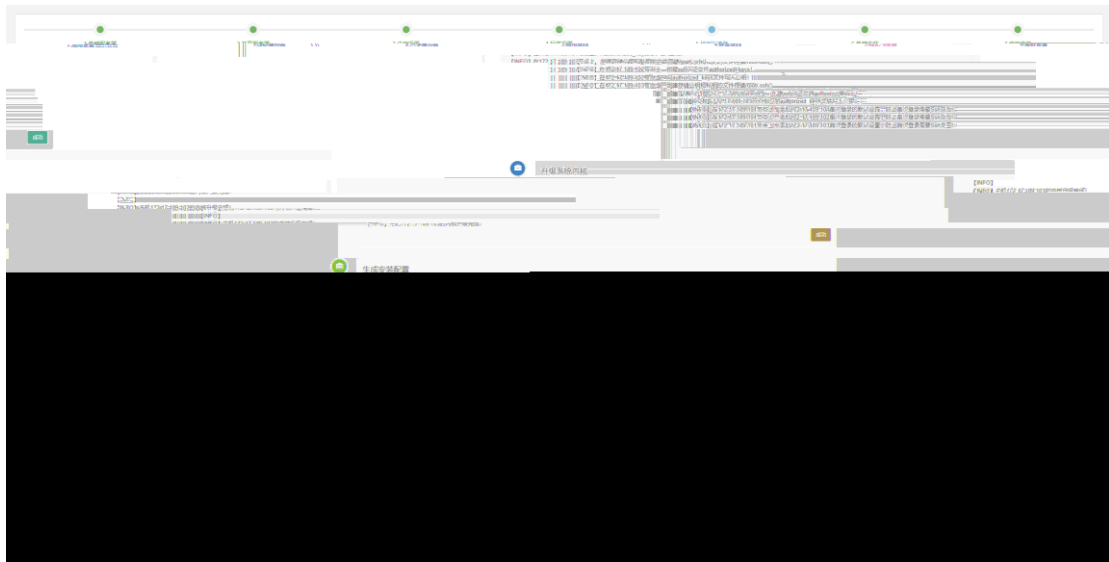
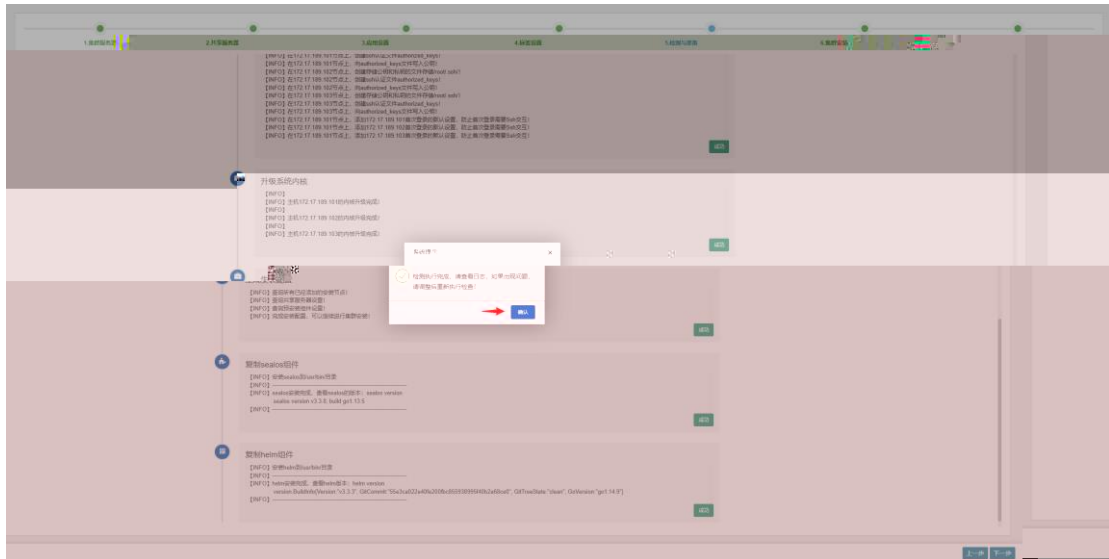
6.

a.

,



b.

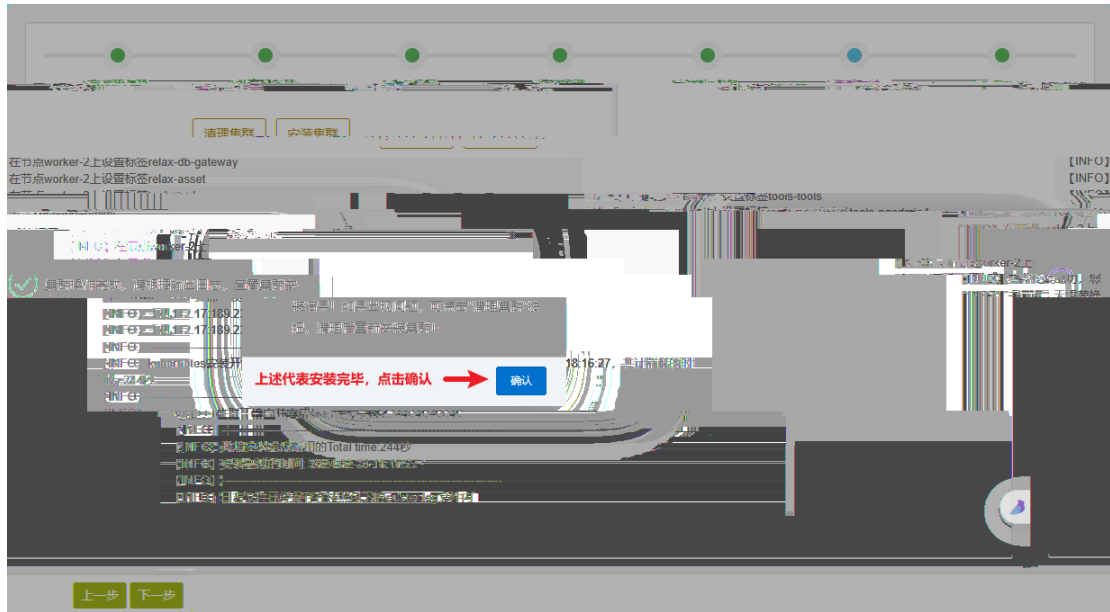


7.

a.

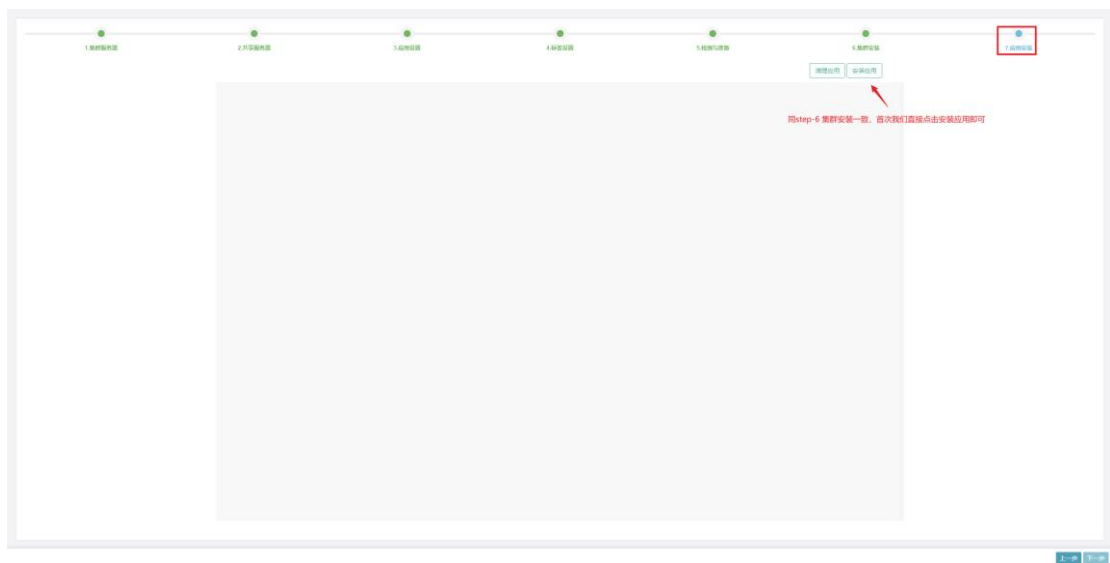
b.

20~40



8.

a.



b.

25~60

25~60

9. ITSM

ITSM

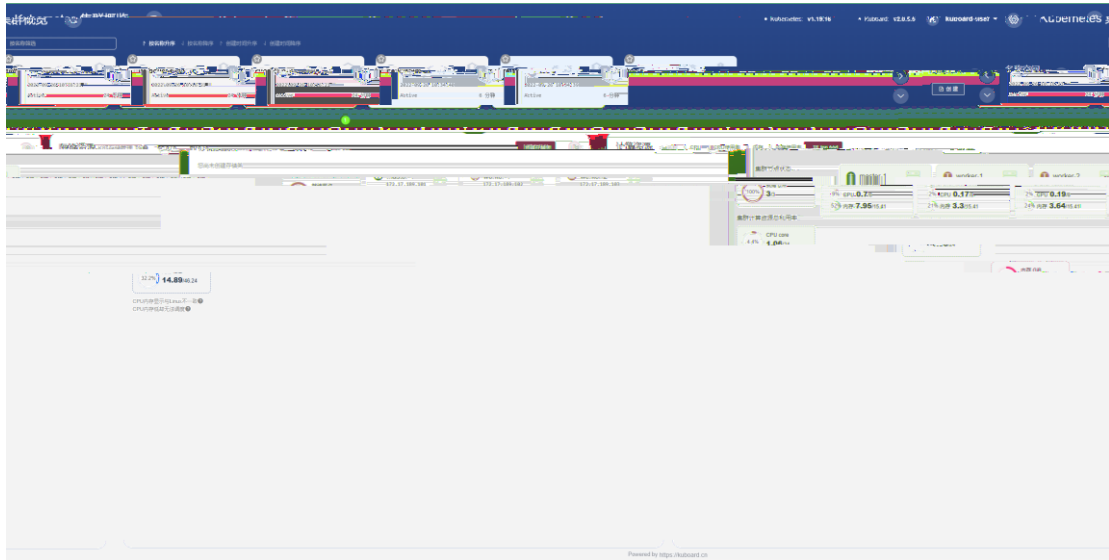
K8S

1.

FAQ. token

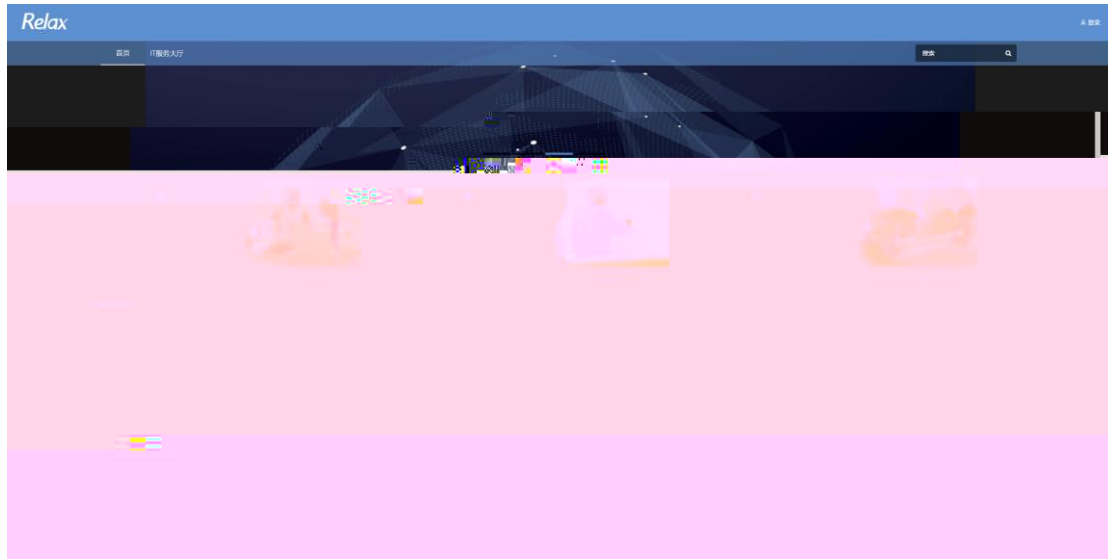
A ITSM cat /root/key.txt Token

3. K8S



ITSM

| | worker | +32001 | relax |
|-----------------|--------|---------------------------|-------|
| http://worker-1 | | IP:32001/relax/index.html | |
| http://worker-2 | | IP:32001/relax/index.html | |



2.4.X.X

1qa@WS

| 名称 | 帐号 | 新密码 | 描述 |
|------|------------|----------|------------------------|
| 普通用户 | xixi@wang | 10A@WS | 常用于测试普通用户登录权限或申请单 |
| 服务台 | ligong | 10A@WS | 用于与服务台用户进行工单分配、用户回话等操作 |
| 管理员 | admin | admin!@# | 系统管理员 |
| 审计员 | auditor@WS | 可以查看审计日志 | 安全审计员 |

END